

Terms of Service:

- Pets must be **kept on a leash** or inside a carrier in common areas and on the way to the apartments.
- **Pets are not allowed to be left alone in the apartment** at any time.
- During cleaning, the pet must be **out of the apartment** or controlled by its owners. At the time of cleaning, the pet must be outside the apartment. If inside, it must be in its carrier or controlled on a leash by its owners.
- Upon arrival, it is necessary to present the **updated vaccination and deworming record**. Additionally, to enter Andorra, the pet must have a **microchip, rabies vaccination, and the "Pet Passport"**. For more information, you can contact the Department of Agriculture at (+376) 875 703.
- The owner is responsible for any noise the pet may cause. If it disturbs other guests, we may request that the pet be housed outside the apartments, or in serious cases, **at the end of the stay without the right to claim**.
- **Pets are not allowed on the furniture** (beds, sofas, chairs), nor should they use the bathrooms or showers. The apartment's linen (towels, sheets) should not be used to clean the pet.

We provide a bowl for the pet if necessary, but we do not offer beds or mats, although you may bring your own.

These rules are basic and ensure a good coexistence among all guests. Upon your arrival, we will ask you to sign them as a commitment.